

**UNITED STATES DISTRICT COURT
WESTERN DISTRICT OF MISSOURI**

BARBARA JANE FRECK, GLORIA) ROBINSON, JALEEZA OWENS, LYNN) MUSERELLI, PAUL CAPELLO, and JIM) HELTON individually and on behalf of all) others similarly situated,))	
Plaintiffs,))	CIVIL ACTION NO.:
)	4:20-CV-00043-BCW
v.))	AMENDED CLASS ACTION
)	COMPLAINT
CERNER CORPORATION,))	
COMPENSATION COMMITTEE OF THE))	
CERNER CORPORATION BOARD OF))	
DIRECTORS, CERNER CORPORATION))	
FOUNDATIONS RETIREMENT PLAN))	
ADMINISTRATIVE AND INVESTMENT))	
COMMITTEE, and JOHN DOES 1-30.))	
Defendants.))	
)	
)	

Plaintiffs Barbara Jane Freck, Gloria Robinson, Jaleeza Owens, Lynn Muserelli, Paul Capello, and Jim Helton (“Plaintiffs”), by and through their attorneys, on behalf of the Cerner Corporation Foundations Retirement Plan (the “Plan”),¹ themselves and all others similarly situated, state and allege as follows:

I. INTRODUCTION

1. This is a class action brought pursuant to §§ 409 and 502 of the Employee Retirement Income Security Act of 1974 (“ERISA”), 29 U.S.C. §§ 1109 and 1132, against the

¹ The Plan is a legal entity that can sue and be sued. ERISA § 502(d)(1), 29 U.S.C. § 1132(d)(1). However, in a breach of fiduciary duty action such as this, the Plan is not a party. Rather, pursuant to ERISA § 409, and the law interpreting it, the relief requested in this action is for the benefit of the Plan and its participants.

Plan's fiduciaries, which include Cerner Corporation ("Cerner" or the "Company"), the Compensation Committee of the Cerner Corporation Board of Directors ("Board") and its members during the Class Period, and the Cerner Corporation Foundations Retirement Plan Administrative and Investment Committee ("Committee") and its members during the Class Period for breaches of their fiduciary duties.²

2. Defined contribution retirement plans, like the Plan, confer tax benefits on participating employees to incentivize saving for retirement. As of the end of 2015, Americans had approximately \$6.7 trillion in assets invested in defined contribution plans. *See* INVESTMENT COMPANY INSTITUTE, *Retirement Assets Total \$24.0 Trillion in Fourth Quarter 2015* (Mar. 24, 2016), available at https://www.ici.org/research/stats/retirement/ret_15_q4; PLAN SPONSOR, *2015 Recordkeeping Survey* (June 2015), available at <http://www.plansponsor.com/2015-Recordkeeping-Survey/>.

3. In a defined contribution plan, participants' benefits "are limited to the value of their own investment accounts, which is determined by the market performance of employee and employer contributions, less expenses." *Tibble v. Edison Int'l*, 135 S. Ct. 1823, 1826 (2015). Thus, the employer has no incentive to keep costs low or to closely monitor the Plan to ensure every investment remains prudent, because all risks related to high fees and poorly-performing investments are borne by the participants.

4. To safeguard Plan participants and beneficiaries, ERISA imposes strict fiduciary duties of loyalty and prudence upon employers and other plan fiduciaries. 29 U.S.C. § 1104(a)(1).

² On February 25, 2020, the parties filed a "Joint Stipulation Regarding Dismissal Without Prejudice of Individually Named Defendants," (ECF 8), in which individuals named in the initial complaint were dismissed without prejudice, while tolling the statute of limitations against them. *Id.* at ¶ 2. The Court acknowledged the parties' joint stipulation. *See* ECF 16.

These twin fiduciary duties are “the highest known to the law.” *Braden v. Wal-Mart Stores, Inc.*, 588 F.3d 585, 598 (8th Cir. 2009). Fiduciaries must act “solely in the interest of the participants and beneficiaries,” 29 U.S.C. § 1104(a)(1)(A), with the “care, skill, prudence, and diligence” that would be expected in managing a plan of similar scope. 29 U.S.C. § 1104(a)(1)(B).

5. The Plan has over two billion dollars in assets that are entrusted to the care of the Plan’s fiduciaries. The Plan’s assets under management qualifies it as a large plan in the defined contribution plan marketplace, and among the largest plans in the United States. As a large plan, the Plan had substantial bargaining power regarding the fees and expenses that were charged against participants’ investments. Defendants, however, did not try to reduce the Plan’s expenses or exercise appropriate judgment to scrutinize each investment option that was offered in the Plan to ensure it was prudent.

6. Plaintiffs allege that during the putative Class Period (January 21, 2014 through the date of judgment) Defendants, as “fiduciaries” of the Plan, as that term is defined under ERISA § 3(21)(A), 29 U.S.C. § 1002(21)(A), breached the duties they owed to the Plan, to Plaintiffs, and to the other participants of the Plan by, *inter alia*, (1) failing to objectively and adequately review the Plan’s investment portfolio with due care to ensure that each investment option was prudent, in terms of cost; and (2) maintaining certain funds in the Plan despite the availability of identical or similar investment options with lower costs and/or better performance histories.

7. To make matters worse, Defendants failed to utilize the lowest cost share class for many of the mutual funds within the Plan, and failed to consider collective trusts, commingled accounts, or separate accounts as alternatives to the mutual funds in the Plan, despite their lower fees.

8. Defendants' mismanagement of the Plan, to the detriment of participants and beneficiaries, constitutes a breach of the fiduciary duties of prudence and loyalty, in violation of 29 U.S.C. § 1104. Their actions were contrary to actions of a reasonable fiduciary and cost the Plan and its participants millions of dollars.

9. Based on this conduct, Plaintiffs assert claims against Defendants for breach of the fiduciary duties of loyalty and prudence (Count One) and failure to monitor fiduciaries (Count Two).

II. JURISDICTION AND VENUE

10. This Court has subject matter jurisdiction over this action pursuant to 28 U.S.C. § 1331 because it is a civil action arising under the laws of the United States, and pursuant to 29 U.S.C. § 1332(e)(1), which provides for federal jurisdiction of actions brought under Title I of ERISA, 29 U.S.C. § 1001, *et seq.*

11. This Court has personal jurisdiction over Defendants because they are headquartered and transact business in this District, reside in this District, and/or have significant contacts with this District, and because ERISA provides for nationwide service of process.

12. Venue is proper in this District pursuant to ERISA § 502(e)(2), 29 U.S.C. § 1132(e)(2), because some or all of the violations of ERISA occurred in this District and Defendants reside and may be found in this District. Venue is also proper in this District pursuant to 28 U.S.C. § 1391 because Defendants do business in this District and a substantial part of the events or omissions giving rise to the claims asserted herein occurred within this District.

III. PARTIES

Plaintiffs

13. Plaintiff Barbara Jane Freck (“Freck”) resides in Mullica Hill, New Jersey. During her employment, Plaintiff Freck participated in the Plan investing in the options offered by the Plan and which are the subject of this lawsuit. Ms. Freck has never agreed to bind the Plan, or claims on behalf of the Plan, to arbitration.

14. Plaintiff Gloria Robinson (“Robinson”) resides in Philadelphia, Pennsylvania. During her employment, Plaintiff Robinson participated in the Plan investing in the options offered by the Plan and which are the subject of this lawsuit. Ms. Robinson has never agreed to bind the Plan, or claims on behalf of the Plan, to arbitration.

15. Plaintiff Jaleeza Owens (“Owens”) resides in Raytown, Missouri. During her employment, Plaintiff Owens participated in the Plan investing in the options offered by the Plan and which are the subject of this lawsuit. Ms. Owens has never agreed to bind the Plan, or claims on behalf of the Plan, to arbitration.

16. Plaintiff Lynn Muserelli (“Muserelli”) resides in Troutdale, Oregon. During her employment, Plaintiff Muserelli participated in the Plan investing in the options offered by the Plan and which are the subject of this lawsuit. Ms. Muserelli has never agreed to bind the Plan, or claims on behalf of the Plan, to arbitration.

17. Plaintiff Paul Capello (“Capello”) resides in Bradenton, Florida. Mr. Capello worked at Cerner from April 2013 until September 2014. Mr. Capello resigned from Cerner prior to the Company’s November 23, 2015 roll-out of “a mutual arbitration program which was available to all U.S.-based associates.” ECF 29-1. ¶ 8. Mr. Capello was a participant in the Plan during the proposed Class Period and invested in options that are the subject of this lawsuit. Mr. Capello has

never agreed to bind the Plan, or claims on behalf of the Plan, to arbitration, including the arbitration provisions contained in the arbitration agreement that was part of Cerner's mutual arbitration program.

18. Plaintiff Jim Helton ("Helton") resides in Kansas City, Missouri. Mr. Helton worked at Cerner from 2012 to 2015. Like Mr. Capello, Mr. Helton resigned from Cerner prior to the roll-out of the Company's mutual arbitration program. Mr. Helton was a participant in the Plan during the proposed Class Period and invested in options that are the subject of this lawsuit. Mr. Helton has never agreed to bind the Plan, or claims on behalf of the Plan, to arbitration, including arbitration provisions contained in the arbitration agreement that was part of Cerner's mutual arbitration program.

19. Each Plaintiff has standing to bring this action on behalf of the Plan because each of them participated in the Plan and were injured by Defendants' unlawful conduct. Plaintiffs are entitled to receive benefits in the amount of the difference between the value of their accounts currently, or as of the time their accounts were distributed, and what their accounts are or would have been worth, but for Defendants' breaches of fiduciary duty as described herein.

20. Plaintiffs did not have knowledge of all material facts (including, among other things, the investment alternatives that are comparable to the investments offered within the Plan, comparisons of the costs and investment performance of Plan investments versus available alternatives within similarly-sized plans, total cost comparisons to similarly-sized plans, information regarding other available share classes, and information regarding the availability and pricing of separate accounts and collective trusts) necessary to understand that Defendants breached their fiduciary duties and engaged in other unlawful conduct in violation of ERISA until shortly before this suit was filed. Further, Plaintiffs did not have and do not have actual knowledge

of the specifics of Defendants' decision-making process with respect to the Plan, including Defendants' processes (and execution of such) for selecting, monitoring, and removing Plan investments, because this information is solely within the possession of Defendants prior to discovery.³ Moreover, having never managed a large 401(k) plan such as the Plan, Plaintiffs lacked actual knowledge of reasonable fee levels and prudent alternatives available to such plans. For purposes of this Complaint, Plaintiffs have drawn reasonable inferences regarding these processes based upon (among other things) the facts set forth herein.

Defendants

Company Defendant

21. Cerner is the Plan sponsor. *See* 2018 Form 5500 at 1. Headquartered in North Kansas City, Missouri, Cerner describes itself as helping to “shape the future of health care by delivering value to our clients through data-driven insights and intelligent solutions.”⁴

22. At all times, the Company acted through its officers to perform Plan-related fiduciary functions in the course and scope of their employment. According to the 2019 SPD, “Cerner Corporation is the ‘Plan Administrator’ for the Plan” although it “has delegated much of its responsibility for the day-to-day administration of the Plan to the Cerner Benefits Team. *See* Cerner Corporation Foundations Retirement Plan Summary Plan Description, January 1, 2019 (“2019 SPD”) at 6. Indeed, the Company caused an amendment to the Plan “to be adopted by its

³ Several months ago, prior to filing the original complaint, Plaintiffs requested that the Plan administrator produce meeting minutes of the relevant Plan investment committee(s), but their request was denied. *See Braden*, 588 F.3d at 598 (“If Plaintiffs cannot state a claim without pleading facts which tend systematically to be in the sole possession of defendants, the remedial scheme of [ERISA] will fail, and the crucial rights secured by ERISA will suffer.”)

⁴ <https://investors.cerner.com/investor-overview>

duly authorized officer” Marc G. Naughton. *See* First Amendment to the Plan dated October 29, 2019.

23. Accordingly, the Company is a fiduciary of the Plan, within the meaning of ERISA Section 3(21)(A), 29 U.S.C. § 1002(21)(A) for several reasons. First, the 2019 SPD states, the “fiduciaries of the Plan include Cerner Corporation, the Trustee, and the Administrator.” 2019 SPD at 33.

24. Second, at least for a portion of the Class Period, in its role as Plan Administrator, Cerner exercised discretionary authority and control over Plan management and/or authority or control over management or disposition of Plan assets. Third, because Cerner appointed Plan fiduciaries in its role as a Plan administrator and through the Board (see below) it was responsible for monitoring those appointed fiduciaries.

25. Cerner also made discretionary decisions to make matching and profit-sharing contributions (explained below) to Plan participants. 2019 SPD at 9, 12-14.

26. Lastly, as part of its fiduciary responsibilities, Cerner, as “the Administrator [] designated Fidelity Management Trust Company as the Plan’s recordkeeper.” 2019 SPD at 36. Under ERISA, fiduciaries with the power to appoint have the concomitant fiduciary duty to monitor and supervise their appointees.

Board Defendants

27. The Company acted through the Board (defined above) to perform the Company’s Plan-related fiduciary functions. In particular, as stated in the Charter for the Cerner Corporation Foundations Retirement Plan Administrative and Investment Committee (“Committee Charter”), the “Committee shall report to the Compensation Committee.” *Id.* at 1. Accordingly, the Board had the fiduciary duty to monitor and supervise the Committee.

28. The Board also exercised discretion to authorize Cerner to contribute matching contribution amounts to the Plan participants. *See* Plan Financial Statements with Independent Auditor’s Report,” December 31, 2018 (“2018 Auditor Report”) at 5 (“percentage [of contribution] is determined by the Company and approved by the Compensation Committee of the Board of Directors based on attainment of Company financial metrics.”)

29. Accordingly, each member of the Board during the putative Class Period (referred to herein as John Does 1-10) is/was a fiduciary of the Plan, within the meaning of ERISA Section 3(21)(A), 29 U.S.C. § 1002(21)(A) during the Class Period, because each exercised discretionary authority to appoint and/or monitor the Committee, which had control over Plan management and/or authority or control over management or disposition of Plan assets.

30. Members of the Compensation Committee of the Board of Directors for Cerner during the Class Period are collectively referred to herein as the “Board Defendants.”

Committee Defendants

31. “The Committee shall be comprised of Cerner Corporation’s: (1) Chief Financial Officer, Chair; (2) Chief People Officer, (3) Vice President of Cerner Benefits and Compensation; and one other Corporation executive to be named by the other three members of the Committee.” *See* Charter for the Cerner Corporation Foundations Retirement Plan Administrative and Investment Committee (“Committee Charter”) at 1. Per the Committee Charter, “The Chief Financial Officer, Chief People Officer and Vice President of Cerner Benefits and Compensation shall each serve a perpetual term on the Committee.” *Id.* The other executive member only served a three year term unless extended by the Committee. *Id.*

32. Among other things, the Committee is responsible for the following Plan functions:

- Select, monitor and manage the Plan’s third-party administrator, record keeper, custodian and trustee.
- Monitor the compensation received by the Plan’s service providers.
- Adopt, review and carry-out investment policies and objectives for the Plan, including maintaining the Plan’s investment Policy Statement.
- Review and select the investment options offered under the Plan.
- Select and monitor the Plan’s investment managers and fund providers.
- Monitor the performance of the Plan’s investment options.
- Carry out such special assignments as the Compensation Committee may, from time to time, give to the Committee.

See Committee Charter at 2.

33. Permitted security types for Plan investment included “commingled bank trust funds and separately managed accounts.” *See* Investment Policy Statement for the Cerner Corporation Foundations Retirement Plan (“IPS”)⁵ at 8.

34. The Committee and each of its members were fiduciaries of the Plan during the Class Period, within the meaning of ERISA Section 3(21)(A), 29 U.S.C. § 1002(21)(A) because each exercised discretionary authority over management or disposition of Plan assets.

35. The Committee and members of the Committee during the Class Period (referred to herein as John Does 11-20), are collectively referred to herein as the “Committee Defendants.”

Additional John Doe Defendants

⁵ The amended IPS cited herein is effective as of January 1, 2019. The amendment does not specify how, if at all, it differs from the prior IPS effective as of September 30, 2005.

36. To the extent that there are additional officers and employees of Cerner who are/were fiduciaries of the Plan during the Class Period, or were hired as an investment manager for the Plan during the Class Period, the identities of whom are currently unknown to Plaintiffs, Plaintiffs reserve the right, once their identities are ascertained, to seek leave to join them to the instant action. Thus, without limitation, unknown “John Doe” Defendants 21-30 include, but are not limited to, Cerner officers and employees who are/were fiduciaries of the Plan within the meaning of ERISA Section 3(21)(A), 29 U.S.C. § 1002(21)(A) during the Class Period.

IV. THE PLAN

37. The Plan was adopted by the Board of Directors of Cerner Corporation effective November 1, 1987.” 2018 Auditor Report. “The Plan’s purpose is to provide Cerner associates with the opportunity to save for their retirement....” IPS at 2; *See also* 2019 SPD at 6.

38. The Plan is a “defined contribution” or “individual account” plan within the meaning of ERISA § 3(34), 29 U.S.C. § 1002(34), in that the Plan provides for individual accounts for each participant and for benefits based solely upon the amount contributed to those accounts, and any income, expense, gains and losses, and any forfeitures of accounts of the participants which may be allocated to such participant’s account. Consequently, retirement benefits provided by the Plan are based solely on the amounts allocated to each individual’s account.

Eligibility

39. In general, “[a]ll associates of Cerner Corporation [] and its United States subsidiaries are eligible for participation in the Plan upon attaining age 18” with limited exceptions immaterial here. 2018 Auditor Report at 4.

Contributions

40. There are several types of contributions that can be added to a participant's account: an employee salary deferral contribution, and employer matching contribution, and an employer profit sharing contribution. 2018 Auditor Report at 4-5. Participants can also roll over amounts from other qualified benefit or defined contribution plans. *Id.* at 4.

41. With regard to employee contributions, a participant may contribute "from 1% to 80% of their eligible compensation each year to the Plan." *Id.*

42. The amount of and decision to make matching contributions are determined annually by the Company. *Id.* Matching contributions are made in two tiers. The first tier equals "33% of the participant's deferral contribution." *Id.* But no "first-tier match will be made on the participant's deferral contributions in excess of 6% of the participant's eligible compensation." *Id.* The "first-tier match is discretionary" and the amounts "subject to change by the Plan Administrator." *Id.* Importantly, "[f]irst-tier match contributions are invested directly in Company common stock" thus allowing the Company to derive some benefit from the match. *Id.*

43. "The Company, at its discretion, may elect to make a second-tier match to the Plan." *Id.* at 5. It appears that the "percentage is determined by the Company and approved by the Compensation Committee of the Board of Directors based on attainment of Company financial metrics." *Id.*

44. Like other companies that sponsor 401(k) plans for their employees, Cerner enjoys both direct and indirect benefits by providing matching contributions to Plan participants. Employers are generally permitted to take tax deductions for their contributions to 401(k) plans at the time when the contributions are made. *See generally* <https://www.irs.gov/retirement-plans/plan-sponsor/401k-plan-overview>.

45. Cerner also benefits in other ways from the Plan’s matching program. It is well-known that “[m]any employers match their employees’ contributions to the 401(k) plan in order to help attract and retain talent at their company. By hiring and retaining employees with a high-caliber of talent, [a company] may save money on training and attrition costs associated with unhappy or lower-performing workers.” See <https://www.paychex.com/articles/employee-benefits/employer-matching-401k-benefits>.

46. Given the size of the Plan, Cerner likely enjoyed a significant tax and cost savings from offering a match.

Vesting

47. A participant is 100 percent vested at all times in “their contributions plus actual earnings thereon.” 2018 Audit Report at 5. “Participants vest 20% in Company contributions after one year of service and 20% for each additional year of service until a participant is 100% vested upon completing five years of service. Participants become fully vested in their account balance upon reaching normal retirement age (55), permanent disability, or death.” *Id.*

The Plan’s Investments

48. Several funds were available to Plan participants for investment each year during the putative Class Period, including several T.Rowe Price target date funds. As noted above, the Committee determines the appropriateness of the Plan’s investment offerings and monitors investment performance. For 2018, the Plan offered 25 investment options, including 22 mutual funds valued at over a billion dollars, one collective trust fund, a stable value fund, Cerner common stock, and a self-directed brokerage account valued at \$88,105,000. *Id.* at p. 45 of 45.

49. The Plan's assets under management for all funds as of January 2018 was \$2,281,571,146. *See* 2018 Form 5500. From 2014 to 2017 the Plan's assets under management ranged from \$1.7 billion to \$2 billion.

V. CLASS ACTION ALLEGATIONS

50. Plaintiffs bring this action as a class action pursuant to Rule 23 of the Federal Rules of Civil Procedure on behalf of themselves and the following proposed class ("Class"):⁶

All persons, except Defendants and their immediate family members, who were participants in or beneficiaries of the Plan, at any time between January 21, 2014 through the date of judgment (the "Class Period").

51. The members of the Class are so numerous that joinder of all members is impractical. The 2018 Form 5500 filed with the Dept. of Labor lists 25,846 Plan "participants with account balances as of the end of the plan year." *Id.* at p. 3.

52. Plaintiffs' claims are typical of the claims of the members of the Class. Like other Class members, Plaintiffs participated in the Plan and have suffered injuries as a result of Defendants' mismanagement of the Plan. Defendants treated Plaintiffs consistently with other Class members, and managed the Plan as a single entity. Plaintiffs' claims and the claims of all Class members arise out of the same conduct, policies, and practices of Defendants as alleged herein, and all members of the Class have been similarly affected by Defendants' wrongful conduct.

53. There are questions of law and fact common to the Class, and these questions predominate over questions affecting only individual Class members. Common legal and factual questions include, but are not limited to:

⁶ Plaintiffs reserve the right to propose other or additional classes or subclasses in their motion for class certification or subsequent pleadings in this action.

- A. Whether Defendants are fiduciaries of the Plan;
- B. Whether Defendants breached their fiduciary duties of loyalty and prudence by engaging in the conduct described herein;
- C. Whether the Board Defendants failed to adequately monitor the Committee and other fiduciaries to ensure the Plan was being managed in compliance with ERISA;
- D. The proper form of equitable and injunctive relief; and
- E. The proper measure of monetary relief.

54. Plaintiffs will fairly and adequately represent the Class, and have retained counsel experienced and competent in the prosecution of ERISA class action litigation. Plaintiffs have no interests antagonistic to those of other members of the Class. Plaintiffs are committed to the vigorous prosecution of this action, and anticipate no difficulty in the management of this litigation as a class action.

55. This action may be properly certified under Rule 23(b)(1). Class action status in this action is warranted under Rule 23(b)(1)(A) because prosecution of separate actions by the members of the Class would create a risk of establishing incompatible standards of conduct for Defendants. Class action status is also warranted under Rule 23(b)(1)(B) because prosecution of separate actions by the members of the Class would create a risk of adjudications with respect to individual members of the Class that, as a practical matter, would be dispositive of the interests of other members not parties to this action, or that would substantially impair or impede their ability to protect their interests.

56. In the alternative, certification under Rule 23(b)(2) is warranted because the Defendants have acted or refused to act on grounds generally applicable to the Class, thereby

making appropriate final injunctive, declaratory, or other appropriate equitable relief with respect to the Class as a whole.

**VI. DEFENDANTS' FIDUCIARY STATUS
AND OVERVIEW OF FIDUCIARY DUTIES**

57. ERISA requires every plan to provide for one or more named fiduciaries who will have “authority to control and manage the operation and administration of the plan.” ERISA § 402(a)(1), 29 U.S.C. § 1102(a)(1).

58. ERISA treats as fiduciaries not only persons explicitly named as fiduciaries under § 402(a)(1), 29 U.S.C. § 1102(a)(1), but also any other persons who in fact perform fiduciary functions. Thus, a person is a fiduciary to the extent “(i) he exercises any discretionary authority or discretionary control respecting management of such plan or exercise any authority or control respecting management or disposition of its assets, (ii) he renders investment advice for a fee or other compensation, direct or indirect, with respect to any moneys or other property of such plan, or has any authority or responsibility to do so, or (iii) he has any discretionary authority or discretionary responsibility in the administration of such plan.” ERISA § 3(21)(A)(i), 29 U.S.C. § 1002(21)(A)(i).

59. As described in the Parties section above, Defendants were fiduciaries of the Plan because:

- (a) they were so named; and/or
- (b) they exercised authority or control respecting management or disposition of the Plan’s assets; and/or
- (c) they exercised discretionary authority or discretionary control respecting management of the Plan; and/or

(d) they had discretionary authority or discretionary responsibility in the administration of the Plan.

60. As fiduciaries, Defendants are/were required by ERISA § 404(a)(1), 29 U.S.C. § 1104(a)(1), to manage and administer the Plan, and the Plan's investments, solely in the interest of the Plan's participants and beneficiaries and with the care, skill, prudence, and diligence under the circumstances then prevailing that a prudent person acting in a like capacity and familiar with such matters would use in the conduct of an enterprise of a like character and with like aims. These twin duties are referred to as the duties of loyalty and prudence, and are "the highest known to the law." *Braden v. Wal-Mart Stores, Inc.*, 588 F.3d 585, 598 (8th Cir. 2009).

61. The duty of loyalty requires fiduciaries to act with an "eye single" to the interests of plan participants. *Pegram v. Herdrich*, 530 U.S. 211, 235 (2000). "Perhaps the most fundamental duty of a [fiduciary] is that he [or she] must display . . . complete loyalty to the interests of the beneficiary and must exclude all selfish interest and all consideration of the interests of third persons." *Pegram*, 530 U.S. at 224 (quotation marks and citations omitted). Thus, "in deciding whether and to what extent to invest in a particular investment, a fiduciary must ordinarily consider *only* factors relating to the interests of plan participants and beneficiaries A decision to make an investment may not be influenced by [other] factors unless the investment, when judged *solely* on the basis of its economic value to the plan, would be equal or superior to alternative investments available to the plan." Dep't of Labor ERISA Adv. Op. 88-16A, 1988 WL 222716, at *3 (Dec. 19, 1988) (emphasis added).

62. In effect, the duty of loyalty includes a mandate that the fiduciary display complete loyalty to the beneficiaries, and set aside the consideration of third persons.

63. ERISA also “imposes a ‘prudent person’ standard by which to measure fiduciaries’ investment decisions and disposition of assets.” *Fifth Third Bancorp v. Dudenhoeffer*, 134 S. Ct. 2459, 2467 (2014) (quotation omitted). In addition to a duty to select prudent investments, under ERISA a fiduciary “has a continuing duty to monitor [plan] investments and remove imprudent ones” that exists “separate and apart from the [fiduciary’s] duty to exercise prudence in selecting investments.” *Tibble v. Edison Int’l*, 135 S. Ct. 1823, 1828 (2015). “[A] fiduciary cannot free himself from his duty to act as a prudent man simply by arguing that other funds . . . could theoretically, in combination, create a prudent portfolio.” *In re Amer. Int’l Grp., Inc. ERISA Litig. II*, No. 08-cv-5722, 2011 WL 1226459, at *4 (S.D.N.Y. Mar. 31, 2011) (quoting *DiFelice v. U.S. Airways, Inc.*, 497 F.3d 410, 418 n.3, 423-24 (4th Cir. 2007)).

64. In addition, ERISA § 405(a), 29 U.S.C. § 1105(a) (entitled “Liability for breach by co-fiduciary”) further provides that:

[I]n addition to any liability which he may have under any other provision of this part, a fiduciary with respect to a plan shall be liable for a breach of fiduciary responsibility of another fiduciary with respect to the same plan in the following circumstances: (A) if he participates knowingly in, or knowingly undertakes to conceal, an act or omission of such other fiduciary, knowing such an act or omission is a breach; (B) if, by his failure to comply with section 404(a)(1), 29 U.S.C. §1104(a)(1), in the administration of his specific responsibilities which give rise to his status as a fiduciary, he has enabled such other fiduciary to commit a breach; or (C) if he has knowledge of a breach by such other fiduciary, unless he makes reasonable efforts under the circumstances to remedy the breach.

65. During the Class Period, Defendants did not act in the best interests of the Plan participants. Investment fund options chosen for a plan should not favor the fund provider over the plan’s participants. Yet, here, to the detriment of the Plan and their participants and beneficiaries, the Plan’s fiduciaries included and retained in the Plan many mutual fund

investments that were more expensive than necessary and otherwise were not justified on the basis of their economic value to the Plan.

66. Based on reasonable inferences from the facts set forth in this Complaint, during the Class Period Defendants failed to have a proper system of review in place to ensure that participants in the Plan were being charged appropriate and reasonable fees for the Plan's investment options. Additionally, Defendants failed to leverage the size of the Plan to negotiate for (1) lower expense ratios for certain investment options maintained and/or added to the Plan during the Class Period and (2) lower recordkeeping and administrative fees.

67. As discussed below, Defendants breached fiduciary duties to the Plan and its participants and beneficiaries, and are liable for their breaches and the breaches of their co-fiduciaries under 29 U.S.C. § 1104(a)(1) and 1105(a).

VII. SPECIFIC ALLEGATIONS

A. **Improper Management of an Employee Retirement Plan Can Cost the Plan's Participants Millions in Savings**

68. Under 29 U.S.C. § 1104(a)(1), a plan fiduciary must provide diversified investment options for a defined-contribution plan while also giving substantial consideration to the cost of those options. "Wasting beneficiaries' money is imprudent. In devising and implementing strategies for the investment and management of trust assets, trustees are obligated to minimize costs." Uniform Prudent Investor Act (the "UPIA") § 7.

69. "The Restatement ... instructs that 'cost-conscious management is fundamental to prudence in the investment function,' and should be applied 'not only in making investments but also in monitoring and reviewing investments.'" *Tibble v. Edison Int'l*, 843 F.3d 1187, 1197-98 (9th Cir. Dec. 30, 2016) (*en banc*) (quoting Restatement (Third) of Trust § 90, cmt. b). *See also* U.S. Dep't of Labor, *A Look at 401(k) Plan Fees*, (Aug. 2013), at 2, available at

<https://www.dol.gov/sites/dolgov/files/ebsa/about-ebsa/our-activities/resource-center/publications/a-look-at-401k-plan-fees.pdf> (last visited February 21, 2020) (“You should be aware that your employer also has a specific obligation to consider the fees and expenses paid by your plan.”). As the Ninth Circuit described, additional fees of only 0.18% or 0.4% can have a large effect on a participant’s investment results over time because “[b]eneficiaries subject to higher fees ... lose not only money spent on higher fees, but also lost investment opportunity; that is, the money that the portion of their investment spent on unnecessary fees would have earned over time.” *Tibble*, 843 F.3d at 1198 (“It is beyond dispute that the higher the fees charged to a beneficiary, the more the beneficiary’s investment shrinks.”).

70. Most participants in 401(k) plans expect that their 401(k) accounts will be their principal source of income after retirement. Although at all times 401(k) accounts are fully funded, that does not prevent plan participants from losing money on poor investment choices of plan sponsors and fiduciaries, whether due to poor performance, high fees, or both.

71. In fact, the Department of Labor has explicitly stated that employers are held to a “high standard of care and diligence” and must both “establish a prudent process for selecting investment options and service providers” and “monitor investment options and service providers once selected to see that they continue to be appropriate choices,” among other duties. *See* “A Look at 401(k) Plan Fees,” *supra*.

72. The duty to evaluate and monitor fees and investment costs includes fees paid directly by plan participants to investment providers, usually in the form of an expense ratio or a percentage of assets under management within a particular investment. *See* Investment Company Institute (“ICI”), *The Economics of Providing 401(k) Plans: Services, Fees, and Expenses*, (July

2016), at 4. “Any costs not paid by the employer, which may include administrative, investment, legal, and compliance costs, effectively are paid by plan participants.” *Id.* at 5.

73. Prudent and impartial plan sponsors thus should be monitoring both the performance and cost of the investments selected for their 401(k) plans, as well as investigating alternatives in the marketplace to ensure that well-performing, low cost investment options are being made available to plan participants.

B. Defendants Breached Their Fiduciary Duties in Failing to Investigate and Select Lower Cost Alternative Funds

74. Defendants’ breaches of their fiduciary duties, relating to their overall decision-making, resulted in selection (and maintenance) of several funds in the Plan throughout the Class Period, including those identified below, that wasted the Plan and participant’s assets because of unnecessary costs.

75. The Supreme Court recently reaffirmed the ongoing fiduciary duty to monitor a plan’s investment options in *Tibble*, 135 S. Ct. at 1823. In *Tibble*, the Court held that “an ERISA fiduciary’s duty is derived from the common law of trusts,” and that “[u]nder trust law, a trustee has a continuing duty to monitor trust investments and remove imprudent ones.” *Id.* at 1828. In so holding, the Supreme Court referenced with approval the Uniform Prudent Investor Act, treatises, and seminal decisions confirming the duty.

76. Under trust law, one of the responsibilities of the Plan’s fiduciaries is to “avoid unwarranted costs” by being aware of the “availability and continuing emergence” of alternative investments that may have “significantly different costs.” Restatement (Third) of Trusts ch. 17, intro. note (2007); *see also* Restatement (Third) of Trusts § 90 cmt. B (2007) (“Cost-conscious management is fundamental to prudence in the investment function.”). Adherence to these duties requires regular performance of an “adequate investigation” of existing investments in a plan to

determine whether any of the plan's investments are "improvident," or if there is a "superior alternative investment" to any of the plan's holdings. *Pension Ben. Gaur. Corp. ex rel. St. Vincent Catholic Med. Ctrs. Ret. Plan v. Morgan Stanley Inv. Mgmt.*, 712 F.3d 705, 718-19 (2d Cir. 2013).

77. When large plans, particularly those with over a billion dollars in assets like the Plan here, have options which approach the retail cost of shares for individual investors or are simply more expensive than the average or median institutional shares for that type of investment, a careful review of the plan and each option is needed for the fiduciaries to fulfill their obligations to the plan participants.

78. The Plan has retained several actively-managed funds as Plan investment options despite the fact that these funds charged grossly excessive fees compared with comparable or superior alternatives, and despite ample evidence available to a reasonable fiduciary that these funds had become imprudent due to their high costs. From 2013 to 2014 the Plan only utilized two index funds: Fidelity 500 Index and Fidelity Extended Market Index. From 2015 to 2018 it added the Vanguard Small Cap Index.

79. During the Class Period, the Plan lost millions of dollars in offering investment options that had similar or identical characteristics to other lower-priced investment options.

80. The majority of funds in the Plan stayed relatively unchanged during the Class Period. In 2016, more than half of all the funds (including the Company stock but excluding funds in the brokerage link) in the Plan, at least 18 out of 26 funds, were much more expensive than comparable funds found in similarly-sized plans (plans having over a billion dollars in assets). The expense ratios for funds in the Plan in some cases were up to **142%** (in the case of the Fidelity

International Small Cap Opp fund) above the median expense ratios in the same category:⁷

Plan Fund	Expense Ratio⁸	Category	ICI Median Fee
American Century Ultra® I	0.77%	Domestic Equity	0.33%
T. Rowe Price Overseas Stock I	0.66 %	International Equity	0.50%
T. Rowe Price Retirement 2015	0.56%	Target Date	0.47%
T. Rowe Price Retirement 2025	0.63 %	Target Date	0.47%
T. Rowe Price Retirement 2030	0.66 %	Target Date	0.47%
T. Rowe Price Retirement 2045	0.71 %	Target Date	0.47%
T. Rowe Price Retirement 2040	0.70 %	Target Date	0.47%
T. Rowe Price Retirement 2035	0.68 %	Target Date	0.47%
T. Rowe Price Retirement 2050	0.71 %	Target Date	0.47%
Western Asset Core Bond I	0.45 %	Domestic Bond	0.36%
T. Rowe Price Retirement 2055	0.72 %	Target Date	0.47%
T. Rowe Price Retirement 2020	0.59 %	Target Date	0.47%
American Beacon Large Cap Value R6	0.58 %	Index	0.04%
Fidelity® International Small Cap Opp	1.21 %	International Equity	0.50%
T. Rowe Price Retirement 2060	0.72%	Target Date	0.47%
JPMorgan Liquid Assets Money Market Inv	0.51 %	Money Market	0.11%
Fidelity Government MMkt K6	0.25%	Money Market	0.11%

⁷ See BrightScope/ICI Defined Contribution Plan Profile: *A Close Look at 401(k) Plans, 2016* at 62 (June 2019) (hereafter, “ICI Study”) available at https://www.ici.org/pdf/19_ppr_dcplan_profile_401k.pdf

⁸ The listed expense figures are taken from summary prospectuses published in 2020. The expense ratios in 2016 would have been higher as explained *supra*.

81. The above comparisons understate the excessiveness of fees in the Plan throughout the Class Period. That is because the ICI study was conducted in 2016 when expense ratios for the Plan's funds would have been higher than today given the downward trend of expense ratios the last few years. Indeed, the ICI median expense ratio for target date funds for plans with over 1 billion dollars in assets was .56% using 2015 data compared with .47% in 2016. Accordingly, the median expense ratios in 2020 utilized by similar plans would be lower than indicated above, demonstrating a greater disparity between the 2020 expense ratios utilized in the above chart for the Plan's current funds and the median expense ratios in the same category.

82. Further, median-based comparisons also understate the excessiveness of the investment management fees of the Plan's funds because many prudent alternative funds were available that offered lower expenses than the median.

Failure to Utilize Lower Fee Share Classes

83. Many mutual funds offer multiple classes of shares in a single mutual fund that are targeted at different investors. Generally, more expensive share classes are targeted at smaller investors with less bargaining power, while lower cost shares are targeted at institutional investors with more assets, generally \$1 million or more, and therefore greater bargaining power. There is no difference between share classes other than cost—the funds hold identical investments and have the same manager.

84. Large defined contribution plans such as the Plan have sufficient assets to qualify for the lowest cost share class available. Even when a plan does not yet meet the investment minimum to qualify for the cheapest available share class, it is well-known among institutional investors that mutual fund companies will typically waive those investment minimums for a large plan adding the fund in question to the plan as a designated investment alternative. Simply put, a

fiduciary to a large defined contribution plan such as the Plan can use its asset size and negotiating power to invest in the cheapest share class available. For this reason, prudent retirement plan fiduciaries will search for and select the lowest-priced share class available.

85. Indeed, recently a court observed that “[b]ecause the institutional share classes are otherwise *identical* to the Investor share classes, but with lower fees, a prudent fiduciary would know immediately that a switch is necessary. Thus, the ‘manner that is reasonable and appropriate to the particular investment action, and strategies involved...in this case would mandate a prudent fiduciary – who indisputably has knowledge of institutional share classes and that such share classes provide identical investments at lower costs – to switch share classes immediately.’” *Tibble, et al. v. Edison Int. et al.*, No. 07-5359, 2017 WL 3523737, at * 13 (C.D. Cal. Aug. 16, 2017).

86. In several instances during the Class Period, including 2018 as demonstrated below, Defendants failed to prudently monitor the Plan to determine whether the Plan was invested in the lowest-cost share class available for the Plan’s mutual funds. The chart below uses 2020 expense ratios to demonstrate how much more expensive the funds were than their identical counterparts:

Fund in Plan	2020 Exp. Ratio	Lower Cost Share	2020 Exp. Ratio	Investment Style	% Fee Excess
TRRHX T. Rowe Price Retirement 2025 Fund	0.63%	TRPHX T. Rowe Price Retirement I 2025 Fund I Class	0.50 %	Target Date	26%
TRRCX T. Rowe Price Retirement 2030 Fund	0.66%	TRPCX T. Rowe Price Retirement I 2030 Fund I Class	0.53%	Target Date	25%

Fund in Plan	2020 Exp. Ratio	Lower Cost Share	2020 Exp. Ratio	Investment Style	% Fee Excess
TRRD T. Rowe Price Retirement 2040 Fund	0.70 %	TRPD T. Rowe Price Retirement I 2040 Fund I Class	0.58 %	Target Date	21%
TRRK T. Rowe Price Retirement 2045 Fund	0.71 %	TRPK T. Rowe Price Retirement I 2045 Fund I Class	0.59 %	Target Date	20%
TRRJ T. Rowe Price Retirement 2035 Fund	0.68 %	TRPJ T. Rowe Price Retirement I 2035 Fund I Class	0.56 %	Target Date	21%
TRRM T. Rowe Price Retirement 2050 Fund	0.71 %	TRPM T. Rowe Price Retirement I 2050 Fund I Class	0.59 %	Target Date	20%
TRRM T. Rowe Price Retirement 2055 Fund	0.72%	TRRN T. Rowe Price Retirement 2055 Fund I Class	0.58%	Target Date	24%
TRRB T. Rowe Price Retirement 2020 Fund	0.59%	TRBR T. Rowe Price Retirement I 2020 Fund I Class	0.46 %	Target Date	28%
TRRB T. Rowe Price Retirement 2060 Fund	0.72%	TRPL T. Rowe Price Retirement 2060 Fund I	0.59%	Target Date	22%
TRRG T. Rowe Price Retirement 2015 Fund	0.56%	T. Rowe Price Retirement I 2015 Fund I Class	0.43%	Target Date	30%

Fund in Plan	2020 Exp. Ratio	Lower Cost Share	2020 Exp. Ratio	Investment Style	% Fee Excess
TRRFX T. Rowe Price Retirement 2005 Fund	0.53%	T. Rowe Price Retirement I 2005 Fund I Class	0.41%	Target Date	29%
TRRAX T. Rowe Price Retirement 2010 Fund	0.53%	TRPAX T. Rowe Price Retirement I 2010 Fund I Class	0.40%	Target Date	33%
TWUIX American Century Ultra Fund Inv Class	0.77 %	AULDX American Century Ultra Fund R6 Class	0.62 %	Domestic Equity	24%

87. The above is for illustrative purposes only. During the Class Period, Defendants knew or should have known of the existence of cheaper share classes and therefore also should have immediately identified the prudence of transferring the Plan's funds into these alternative investments.

88. As noted above, qualifying for lower share classes usually requires only a minimum of a million dollars for individual funds. Indeed, here, purchase and sale of the I share class requires a \$1 million minimum initial investment and there is no minimum for additional purchases, although the initial investment minimum generally is waived for financial intermediaries and retirement plans. *See Sweda v. Univ. of Pennsylvania*, 923 F.3d 320, 329 (3d Cir. 2019) (citing *Tibble II*, 729 F.3d at 1137 n.24) (confirming that investment minimums are typically waived for large plans). Further, there is no minimum initial investment amount for Y, R5 or R6 share classes for American Century. And American Beacon has no minimum requirement for R6 shares.

89. The following is a sampling of the assets under management as of the end of 2018:

Fund	Category	AUM
TRRHX T. Rowe Price Retirement 2025 Fund	Target Date	\$ 82,074,000
TRRCX T. Rowe Price Retirement 2030 Fund	Target Date	\$ 78,128,000
TRRDX T. Rowe Price Retirement 2040 Fund	Target Date	\$ 68,230,000
TRRKX T. Rowe Price Retirement 2045 Fund	Target Date	\$ 68,462,000
TRRJX T. Rowe Price Retirement 2035 Fund	Target Date	\$ 66,423,000
TRRMX T. Rowe Price Retirement 2050 Fund	Target Date	\$ 62,401,000
TRRMX T. Rowe Price Retirement 2055 Fund	Target Date	\$53,158,000
TRRBX T. Rowe Price Retirement 2020 Fund	Target Date	\$ 47,838,000
TWUIX American Century Ultra Fund I Class	Domestic Equity	\$153,877,000

90. All of the lower share alternatives were available during the Class Period. A prudent fiduciary conducting an impartial review of the Plan's investments would have identified the cheaper share classes available and transferred the Plan's investments, including the above-referenced funds, into the lower share classes at the earliest opportunity.

91. There is no good-faith explanation for utilizing high-cost share classes when lower-cost share classes are available for the exact same investment. The Plan did not receive any additional services or benefits based on its use of more expensive share classes; the only consequence was higher costs for Plan participants.

92. It is not prudent to select higher cost versions of the same fund even if a fiduciary believes fees charged to plan participants by the “retail” class investment were the same as the fees charged by the “institutional” class investment, net of the revenue sharing paid by the funds to defray the Plan’s recordkeeping costs. *Tibble*, 2017 WL 3523737, at * 8. Fiduciaries should not “choose otherwise imprudent investments specifically to take advantage of revenue sharing.” *Id.* at * 11. This basic tenet of good fiduciary practice resonates loudly in this case especially where the recordkeeping and administrative costs were unreasonably high as discussed below. A fiduciary’s task is to negotiate and/or obtain reasonable fees for investment options and recordkeeping/administration fees independent of each other if necessary.

93. By failing to investigate the use of lower cost share classes Defendants caused the Plan to pay millions of dollars per year in unnecessary fees.

Failure to Investigate Availability of Lower Cost Collective Trusts and Separate Accounts

94. Throughout the Class Period, the investment options available to participants were almost exclusively mutual funds, which are pooled investment products.

95. As noted *supra*, ERISA is derived from trust law. *Tibble*, 135 S. Ct. at 1828. Accordingly, the Supreme Court has stated that where ERISA is silent, courts should seek guidance from trust law. *Varity Corp v. Howe*, 516 U.S. 489, 496-97 (1996). One such area is the selection of appropriate funds for a plan. Trust law states it depends on “the type of trustee and the nature of the breach involved, the availability of relevant data, and other facts and

circumstances of the case.” Restatement (Third) of Trusts § 100 cmt. b(1). To determine whether a fiduciary has selected appropriate funds for the trust, appropriate comparators may include “return rates of one or more **suitable common trust funds**, or suitable index mutual funds or market indexes (with such adjustments as may be appropriate).” *Id.* (emphasis added).

96. Plan fiduciaries such as Defendants here must be continually mindful of investment options to ensure they do not unduly risk plan participants’ savings and do not charge unreasonable fees. Some of the best investment vehicles for these goals are collective trusts, which pool plan participants’ investments further and provide lower fee alternatives to even institutional and 401(k) plan specific shares of mutual funds. Defendants knew this, or at least should have known this, because at least one of the Plan’s funds was a collective trust during the Class Period.

97. Collective trusts are administered by banks or trust companies, which assemble a mix of assets such as stocks, bonds and cash. Regulated by the Office of the Comptroller of the Currency rather than the Securities and Exchange Commission, collective trusts have simple disclosure requirements, and cannot advertise nor issue formal prospectuses. As a result, their costs are much lower, with less or no administrative costs, and less or no marketing or advertising costs. *See* Powell, Robert, “Not Your Normal Nest Egg,” *The Wall Street Journal*, March 2013, available at <http://www.wsj.com/articles/SB10001424127887324296604578177291881550144>.

98. Due to their potential to reduce overall plan costs, collective trusts are becoming increasingly popular; *Use of CITs in DC Plans Booming* (discussing data showing that among both mid-size and large defined contribution plans, significantly more assets are held in collective trusts than in mutual funds).⁹

⁹ The criticisms that have been launched against collective trust vehicles in the past no longer apply. Collective trusts use a unitized structure and the units are valued daily; as a result, participants invested in collective trusts are able to track the daily performance of their investments

99. A prudent fiduciary conducting an impartial review of the Plan’s investments would have identified all funds that could be converted to collective trusts at the earliest opportunity, especially given that the IPS explicitly permitted investing in these types of funds. Here, the following T. Rowe Price funds in the Plan in 2018 were available as collective trusts in 2018 and most of the Class Period:

Fund in Plan	2020¹⁰ Exp. Ratio	Collective Trust Version	2020 Exp. Ratio	Investment Style	% Fee Excess
T. Rowe Price Retirement 2005 Fund	0.53%	T.Rowe Price Retirement Tr-A	.46%	Target Date	15%
T. Rowe Price Retirement 2010 Fund	0.53%	T.Rowe Price Retirement Tr-A	.46%	Target Date	15%
T. Rowe Price Retirement 2015 Fund	0.56%	T.Rowe Price Retirement Tr-A	.46%	Target Date	22%

online. *Use of CITs in DC Plans Booming*; Paula Aven Gladych, *CITs Gaining Ground in 401(k) Plans*, EMPLOYEE BENEFIT NEWS (Apr. 14, 2016), available at <http://www.benefitnews.com/news/cits-gaining-ground-in-401-k-plans> (hereinafter *CITs Gaining Ground*). Many if not most mutual fund strategies are available in collective trust format, and the investments in the collective trusts are identical to those held by the mutual fund. *Use of CITs in DC Plans Booming; CITs Gaining Ground*. And because collective trusts contract directly with the plan, and provide regular reports regarding costs and investment holdings, the Plan has the same level of protection that the Investment Company Act provides to individual investors, thus eliminating the need for the protections of the Investment Company Act. Further, collective trusts are still subject to state and federal banking regulations that provide comparable protections. American Bankers Association, *ABA Primer on Bank Collective Funds*, June 2015, at 1, available at <https://www.aba.com/advocacy/policy-analysis/primer-bank-collective-investment-funds>.

¹⁰ The 2020 expense ratios for some of the target date funds were actually 1 to 2 basis points higher in 2019 while the expense ratios for the collective trusts were the same in both years. That means the discrepancy between the expense ratios of the target date funds and their collective trust counterparts was greater earlier in the Class Period.

Fund in Plan	2020¹⁰ Exp. Ratio	Collective Trust Version	2020 Exp. Ratio	Investment Style	% Fee Excess
T. Rowe Price Retirement 2025 Fund	0.63%	T.Rowe Price Retirement Tr-A	.46%	Target Date	37%
T. Rowe Price Retirement 2030 Fund	0.66%	T.Rowe Price Retirement Tr-A	.46%	Target Date	44%
T. Rowe Price Retirement 2040 Fund	0.70 %	T.Rowe Price Retirement Tr-A	.46%	Target Date	52%
T. Rowe Price Retirement 2045 Fund	0.71 %	T.Rowe Price Retirement Tr-A	.46%	Target Date	54%
T. Rowe Price Retirement 2035 Fund	0.68 %	T.Rowe Price Retirement Tr-A	.46%	Target Date	48%
T. Rowe Price Retirement 2050 Fund	0.71 %	T.Rowe Price Retirement Tr-A	.46%	Target Date	54%
T. Rowe Price Retirement 2020 Fund	0.59 %	T.Rowe Price Retirement Tr-A	.46%	Target Date	28%
T. Rowe Price Retirement 2060 Fund	0.72%	T.Rowe Price Retirement Tr-A	.46%	Target Date	57%

100. Beginning in 2017, T. Rowe Price lowered the minimum amount for investing in collective trusts to \$20m. Prior to that the minimum amount needed to qualify for a collective trust was \$50m. In 2018 the top 8 target date funds in the Plan had an average amount of \$65 million in assets under management easily meeting the threshold requirement for collective trusts.

Although as alleged above, these minimums could have been waived if the Plan's fiduciaries requested it. Yet, despite the availability of lower-cost collective trusts, Defendants did not transfer Plan holdings to collective trusts in breach of their fiduciary duties.

101. Because of the Plan's size and assets under management for the Plan's funds, the Plan could have reaped considerable cost savings by using collective trusts.

102. Separate accounts are another type of investment vehicle similar to collective trusts, which retain their ability to assemble a mix of stocks, bonds, real property and cash, and their lower administrative costs.

103. Separate accounts are widely available to large plans such as the Plan, and offer a number of advantages over mutual funds, including the ability to negotiate fees. Costs within separate accounts are typically much lower than even the lowest-cost share class of a particular mutual fund. By using separate accounts, "[t]otal investment management expenses can commonly be reduced to one-fourth of the expenses incurred through retail mutual funds." U.S. Dep't of Labor, *Study of 401(k) Plan Fees and Expenses*, at 17 (April 13, 1998), available at <https://www.dol.gov/sites/dolgov/files/EBSA/researchers/analysis/retirement/study-of-401k-plan-fees-and-expenses.pdf>

104. Unlike mutual funds, which by law must charge the same fee to all investors, separate account fee schedules are subject to negotiation. Industry data shows that actual fee schedules on separate accounts are typically lower than advertised fee schedules, particularly when the plan or investor has a large amount of assets to invest, as did the Plan here.

105. Thus, a prudent fiduciary managing a large plan will give serious consideration to the use of separate accounts, and in the majority of cases, will opt to move out of mutual funds.

106. In summary, the Plan incurred excess fees due to Defendants' failure to adequately investigate the availability of collective trusts and/or separate accounts in the same investment style of mutual funds in the Plan.

107. Defendants could have used the Plan's bargaining power to obtain high-quality, low-cost alternatives to mutual funds, in order to negotiate the best possible price for the Plan. By failing to investigate the use of alternative investments such as collective trusts or separate accounts, Defendants caused the Plan to pay millions of dollars per year in unnecessary fees.

Failure to Utilize Lower Cost Passively Managed and Actively Managed Funds

108. As noted *supra*, ERISA is derived from trust law. *Tibble*, 135 S. Ct. at 1828. Accordingly, appropriate investments for a fiduciary to consider are "suitable index mutual funds or market indexes (with such adjustments as may be appropriate)." Restatement (Third) of Trusts § 100 cmt. b(1).

109. While higher-cost mutual funds may outperform a less-expensive option, such as a passively-managed index fund, over the short term, they rarely do so over a longer term. *See* Jonnelle Marte, *Do Any Mutual Funds Ever Beat the Market? Hardly*, The Washington Post, available at <https://www.washingtonpost.com/news/get-there/wp/2015/03/17/do-any-mutual-funds-ever-beat-the-market-hardly/> (citing a study by S&P Dow Jones Indices which looked at 2,862 actively managed mutual funds, focused on the top quartile in performance and found most did not replicate performance from year to year); *see also* *Index funds trounce actively managed funds: Study*, available at <http://www.cnbc.com/2015/06/26/index-funds-trounce-actively-managed-funds-study.html> ("long-term data suggests that actively managed funds "lagged their passive counterparts across nearly all asset classes, especially over the 10-year period from 2004 to 2014.")

110. Indeed, funds with high fees on average perform worse than less expensive funds, even on a pre-fee basis. Javier Gil-Bazo & Pablo Ruiz-Verdu, *When Cheaper is Better: Fee Determination in the Market for Equity Mutual Funds*, 67 J. Econ. Behav. & Org. 871, 873 (2009) (hereinafter “*When Cheaper is Better*”); see also Jill E. Fisch, *Rethinking the Regulation of Securities Intermediaries*, 158 U. Pa. L. Rev. 1961, 1967-75 (2010) (summarizing numerous studies showing that “the most consistent predictor of a fund’s return to investors is the fund’s expense ratio”).

111. During the Class Period, Defendants failed to consider materially similar but cheaper alternatives to the Plan’s investment options. The chart below demonstrates that the expense ratios of the Plan’s investment options were more expensive by multiples of comparable passively-managed and actively-managed alternative funds in the same investment style. These alternative investments had no material difference in risk/return profiles with the Plan’s funds and there was a high correlation of the alternative funds’ holdings with the Plan’s funds holdings such that any difference was immaterial. Further, these alternative funds had better performances than the Plan’s funds in their 3 and 5 year average returns as of 2020. A reasonable investigation would have revealed the existence of lower-cost and better performing alternatives to the Plan’s funds.

112. The chart below analyses funds in the Plan from 2016 through 2018 using 2020 expense ratios as a methodology to demonstrate the relative greater expense of the Plan’s funds than their alternative fund counterparts.

Fund in Plan	Net Expense Ratio	Passive/Active Lower Cost Alternative¹¹	Net Expense Ratio	Type	% Fee Excess
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¹¹ Where appropriate, each cell in this column references both a passively-managed fund (identified first) and an actively-managed fund (identified second). Where only one fund is listed,

TRRHX \$ 82,074,000 T. Rowe Price Retirement 2025	0.63 %	FQIFX Fidelity Freedom Index 2025 Investor	0.12 %	Target Date	425%
		RFDTX American Funds 2025 Trgt Date Retire R6	0.33 %		91%
TRRCX \$ 78,128,000 T. Rowe Price Retirement 2030	0.66 %	FXIFX Fidelity Freedom Index 2030 Investor	0.12 %	Target Date	450%
		RFETX American Funds 2030 Trgt Date Retire R6	0.35 %		86%
TRRKX \$ 68,462,000 T. Rowe Price Retirement 2045	0.71 %	FIOFX Fidelity Freedom Index 2045 Investor	0.12 %	Target Date	492%
		RFHTX American Funds 2045 Trgt Date Retire R6	0.38 %		87%
TRRDY \$ 68,230,000 T. Rowe Price Retirement 2040	0.70 %	FBIFX Fidelity Freedom Index 2040 Investor	0.12 %	Target Date	483%
		RFGTX American Funds 2040 Trgt Date Retire R6	0.38 %		84%
TRRJX \$ 66,423,000 T. Rowe Price Retirement 2035	0.68 %	FIHFX Fidelity Freedom Index 2035 Investor	0.12 %	Target Date	467%
		RFFTXX American Funds 2035 Trgt Date Retire R6	0.37 %		84%
TRRMX \$ 62,401,000 T. Rowe Price Retirement 2050	0.71 %	FIPFX Fidelity Freedom Index 2050 Investor	0.12 %	Target Date	492%

index funds are identified by the word “index” following the fund name. Actively managed funds don’t have this designation. The listed expense figures are taken from summary prospectuses published in March 2020.

		RFITX American Funds 2050 Trgt Date Retire R6	0.39 %		82%
TRRNX \$ 53,158,000 T. Rowe Price Retirement 2055	0.72 %	FDEWX Fidelity Freedom Index 2055 Investor	0.12 %	Target Date	500%
		RFKTX American Funds 2055 Trgt Date Retire R6	0.40 %		80%
TRRBX \$ 47,838,000 T. Rowe Price Retirement 2020	0.59 %	FPIFX Fidelity Freedom Index 2020 Investor	0.12 %	Target Date	392%
		RRCTX American Funds 2020 Trgt Date Retire R6	0.31 %		90%
TRRLX \$ 9,695,000 T. Rowe Price Retirement 2060	0.72 %	FDK LX Fidelity Freedom Index 2060 Investor	0.12 %	Target Date	500%
		RFUTX American Funds 2060 Trgt Date Retire R6	0.41 %		76%
TRRGX \$ 7,113,000 T. Rowe Price Retirement 2015	0.56 %	FLIFX Fidelity Freedom Index 2015 Investor	0.12 %	Target Date	367%
		RFJTX American Funds 2015 Trgt Date Retire R6	0.31 %		81%
TRRFX \$ 4,818,000 T. Rowe Price Retirement 2005	0.53 %	FJIFX Fidelity Freedom Index 2005 Investor	0.12 %	Target Date	342%
		RFTTX American Funds 2010 Trgt Date Retire R6	0.31 %		71%
TRRAX \$ 3,018,000 T. Rowe Price Retirement 2010	0.53 %	FKIFX Fidelity Freedom Index 2010 Investor	0.12 %	Target Date	342%

		RFTTX American Funds 2010 Trgt Date Retire R6	0.31 %		71%
TWUIX \$ 153,877,000 American Century Ultra I	0.77 %	JLGRX JPMorgan Large Cap Growth R5	0.54 %	Domestic Equity	43%
TROIX \$ 86,848,000 T. Rowe Price Overseas Stock I	0.66 %	VWILX Vanguard International Growth Adm	0.32 %	International Equity	106%
WATFX \$ 56,227,000 Western Asset Core Bond I	0.45 %	VBILX Vanguard Interm- Term Bond Index Adm	0.07 %	Domestic Bond	543%
		JIBFX Johnson Institutional Core Bond	0.25 %		80%
AALRX \$ 47,283,000 American Beacon Large Cap Value R6	0.58 %	VMVLX Vanguard Mega Cap Value Index Instl	0.06 %	Index	867%
		RMFGX American Funds American Mutual R6	0.28 %		107%
FSCOX \$ 28,871,000 Fidelity International Small Cap Opp	1.21 %	OSCIX Invesco Oppenheimer Intl Sml-Mid Com R6	0.94 %	International Equity	29%
ABTIX \$ 15,592,000 American Century Government Bond R5	0.27 %	VFIUX Vanguard Interm- Term Treasury Adm	0.10 %	Domestic Bond	170%
		VFITX Vanguard Interm- Term Treasury Inv	0.20 %		35%

HLPXX \$ 3,317,000 JPMorgan Liquid Assets Money Market Inv	0.51 %	VUSXX Vanguard Treasury Money Market Investor	0.09 %	Money Market	467%
		VMFXX Vanguard Federal Money Market Investor	0.11 %		364%
FNBXX \$ 497,000 Fidelity Government MMkt K6	0.25 %	VMFXX Vanguard Federal Money Market Investor	0.11 %	Money Market	127%

113. The above is for illustrative purposes only as the significant fee disparities detailed above existed for all years of the Class Period. The Plan expense ratios were multiples of what they should have been given the bargaining power available to the Plan fiduciaries.

114. Moreover, with regard to this case in particular, the Plan’s fiduciaries cannot justify selecting actively managed funds over passively managed ones. As noted above, while higher-cost mutual funds may outperform a less-expensive option such as a passively-managed index fund over the short term, they rarely do so over a longer term. In this case, there is objective evidence that selection of actively managed funds over passively managed ones with materially similar characteristics was unjustified. Comparing the five-year returns of some of the Plan’s top (by asset amount) actively managed funds with those of comparable index (passively managed) funds with lower fees demonstrates that accounting for risk and fees paid, the actively managed funds lagged behind in performance. The chart below indicates the efficiency of the active funds or lack thereof (*i.e.*, the return needed by the actively managed fund, taking risk factors into account, to match the returns of the passively managed fund):

Fund Name/Comparator	Expense Ratio¹²	Return (5 Year)	INDEX Report/Return Deficiency
T. Rowe Price Retirement 2025	0.62	4.76	Fails Efficiency Requires 1.09% more return to pass efficiency
Fidelity Freedom Index 2025 Investor	0.12	4.96	
T. Rowe Price Retirement 2030	0.65	4.95	Fails Efficiency Requires 1.21% more return to pass efficiency
Fidelity Freedom Index 2030 Investor	0.12	5.35	
T. Rowe Price Retirement 2020	0.58	4.57	Fails Efficiency Requires 1.04% more return to pass efficiency
Fidelity Freedom Index 2020 Investor	0.12	4.84	
American Beacon Large Cap Value R6	0.59	-.04 ¹³	Fails Efficiency Requires 8.89% more return to pass efficiency
Vanguard Mega Cap Value Index Instl	0.06	5.94	

115. The comparator funds above belong to the same peer group as the Plan fund. Comparing funds in the same peer group is an industry-standard that allows comparisons to be “apples to apples.” Here, the following data points were used to calculate the Plan fund’s efficiency: r-squared, standard deviation, and 5-year return. The same data points were used on both the active and passive funds to calculate the incremental cost and incremental return and then to determine if the active fund is efficient, less than efficient, or fails efficiency. Ten of the biggest actively managed funds in terms of asset size (including the four mentioned above) fail efficiency: T. Rowe Price Retirement 2025; T. Rowe Price Retirement 2030; T. Rowe Price Retirement 2045; T. Rowe Price Retirement 2040; T. Rowe Price Retirement 2035; T. Rowe Price Retirement 2050; T. Rowe Price Retirement 2055; T. Rowe Price Retirement 2020; Western Asset Core Bond I; and American Beacon Large Cap Value R6.

116. The Plan’s actively managed funds charged unjustified fees for additional reasons.

¹² Expense ratios are as of May 2020.

¹³ Inception date for this fund was February 28, 2017.

First, taking the ten funds listed above, for example, analysis reveals they are what are called closet index funds because they charge as if they are actively managed but vary little from the index benchmark. In other words, the investments closely follow the underlying benchmark (what a lower cost index fund does), but they charge actively managed prices. Second, the funds assume the same or more risk than the comparison funds. Third, all of the ten funds above had lower returns than the comparison funds.

117. Defendants' failure to investigate lower cost alternative investments (both actively and passively managed funds) during the Class Period cost the Plan and its participants millions of dollars.

C. Defendants Failed to Monitor or Control the Plan's Recordkeeping Expenses

118. The Plan's recordkeeper since at least 2007 has been Fidelity Management Trust Company ("Fidelity"). The term "recordkeeping" is a catchall term for the suite of administrative services typically provided to a defined contribution plan by the plan's "recordkeeper." Beyond simple provision of account statements to participants, it is quite common for the recordkeeper to provide a broad range of services to a defined contribution plan as part of its package of services. These services can include claims processing, trustee services, participant education, managed account services, participant loan processing, QDRO¹⁴ processing, preparation of disclosures, self-directed brokerage accounts, investment consulting, and general consulting services.

119. Nearly all recordkeepers in the marketplace offer this range of services, and defined contribution plans have the ability to customize the package of services they receive and have the services priced accordingly. Many of these services can be provided by recordkeepers at very little

¹⁴ Qualified Domestic Relations Order.

cost. In fact, several of these services, such as managed account services, self-directed brokerage, QDRO processing, and loan processing are often a profit center for recordkeepers.

120. Here in particular, Fidelity was charged with performing relatively routine tasks. According to the Trust Agreement, Fidelity performed “recordkeeping and administrative services for the Plan” provided those services were “ministerial in nature.” Trust Agreement at 1. In other words, the services provided by Fidelity were nothing out of the ordinary.

121. The market for recordkeeping is highly competitive, with many vendors equally capable of providing a high-level service. As a result of such competition, vendors vigorously compete for business by offering the best price.

122. The cost of providing recordkeeping services depends on the number of participants in a plan. Plans with large numbers of participants can take advantage of economies of scale by negotiating a lower per-participant recordkeeping fee. Because recordkeeping expenses are driven by the number of participants in a plan, the vast majority of plans are charged on a per-participant basis.

123. Recordkeeping expenses can either be paid directly from plan assets, or indirectly by the plan’s investments in a practice known as revenue sharing (or a combination of both or by a plan sponsor). Revenue sharing payments are payments made by investments within the plan, typically mutual funds, to the plan’s recordkeeper or to the plan directly, to compensate for recordkeeping and trustee services that the mutual fund company otherwise would have to provide.

124. Although utilizing a revenue sharing approach is not *per se* imprudent, unchecked, it could be devastating for Plan participants. “At worst, revenue sharing is a way to hide fees. Nobody sees the money change hands, and very few understand what the total investment expense pays for. It’s a way to milk large sums of money out of large plans by charging a percentage-

based fee that never goes down (when plans are ignored or taken advantage of). In some cases, employers and employees believe the plan is ‘free’ when it is in fact expensive.” Justin Pritchard, “Revenue Sharing and Invisible Fees” available at <http://www.cccandc.com/p/revenue-sharing-and-invisible-fees> (last visited March 19, 2020).

125. Prudent fiduciaries implement three related processes to prudently manage and control a plan’s recordkeeping costs. *See Tussey v. ABB, Inc.*, 746 F.3d 327, 336 (8th Cir. 2014) (“*Tussey II*”) (holding that fiduciaries of a 401(k) plan “breach[] their fiduciary duties” when they “fail[] to monitor and control recordkeeping fees” incurred by the plan); *George v. Kraft Foods Glob., Inc.*, 641 F.3d 786, 800 (7th Cir. 2011) (explaining that defined contribution plan fiduciaries have a “duty to ensure that [the recordkeeper’s] fees [are] reasonable”). First, they must pay close attention to the recordkeeping fees being paid by the plan. A prudent fiduciary tracks the recordkeeper’s expenses by demanding documents that summarize and contextualize the recordkeeper’s compensation, such as fee transparencies, fee analyses, fee summaries, relationship pricing analyses, cost-competitiveness analyses, and multi-practice and standalone pricing reports.

126. Second, in order to make an informed evaluation as to whether a recordkeeper or other service provider is receiving no more than a reasonable fee for the services provided to a plan, a prudent fiduciary must identify *all* fees, including direct compensation and revenue sharing being paid to the plan’s recordkeeper. To the extent that a plan’s investments pay asset-based revenue sharing to the recordkeeper, prudent fiduciaries monitor the amount of the payments to ensure that the recordkeeper’s total compensation from all sources does not exceed reasonable levels, and require that any revenue sharing payments that exceed a reasonable level be returned to the plan and its participants.

127. Third, the plan's fiduciaries must remain informed about overall trends in the marketplace regarding the fees being paid by other plans, as well as the recordkeeping rates that are available. This will generally include conducting a Request for Proposal ("RFP") process at reasonable intervals, and immediately if the plan's recordkeeping expenses have grown significantly or appear high in relation to the general marketplace. More specifically, an RFP should happen at least every three to five years as a matter of course, and more frequently if the plans experience an increase in recordkeeping costs or fee benchmarking reveals the recordkeeper's compensation to exceed levels found in other, similar plans. *George*, 641 F.3d 800; *Kruger v. Novant Health, Inc.*, 131 F. Supp. 3d 470, 479 (M.D.N.C. 2015).

128. Defendants have wholly failed to prudently manage and control the Plan's recordkeeping costs by failing to undertake any of the aforementioned steps. For example, as noted above, Fidelity has been the Plan's recordkeeper since at least 2007 (with no change) and there is no evidence Defendants have undertaken an RFP since 2007 in order to compare Fidelity's costs with those of others in the marketplace. Fidelity's direct compensation for recordkeeping services has remained relatively steady since 2015 even though the number of participants have increased from 20,433 to 25,846. Additionally, the Plan increased in size by a **billion dollars** from \$1.1 billion at the end of 2013 to \$2.1 billion at the end of 2018. The total amount of recordkeeping fees paid throughout the Class Period on a per participant basis was conservatively above \$60 per participant per year which is simply unreasonable.

129. As noted above, some plans pay recordkeepers additional fees on top of direct compensation in the form of revenue sharing, and that was the case with the Plan. The maximum indirect compensation received by Fidelity for recordkeeping services can be estimated to a

reasonable degree of certainty using publicly available information¹⁵ because “revenue sharing’ is divvied among all the plan’s service providers which “could include but are not limited to recordkeepers, advisors and platform providers.” *401k Averages Book* at 107 (20th ed. 2020)¹⁶ at p. 7, Answer to FAQ No. 14 (emphasis added).

130. If all the indirect revenue sharing reported on the Plan’s form 5500¹⁷(or a significant portion) were paid to Fidelity, then prior to rebates, if any, the per participant recordkeeping fee would have been over \$60 per participant during the Class Period. These amounts are clearly unreasonable as they are well above recognized reasonable rates for large plans.¹⁸

¹⁵ See *Braden v. Wal-mart Stores, Inc.*, 588 F.3d 585, 598 (8th Cir. 2009) (“If Plaintiffs cannot state a claim without pleading facts which tend systematically to be in the sole possession of defendants, the remedial scheme of [ERISA] will fail, and the crucial rights secured by ERISA will suffer.”)

¹⁶ “Published since 1995, the *401k Averages Book* is the oldest, most recognized source for non-biased, comparative 401(k) average cost information.” *401k Averages Book* at 2.

¹⁷ According to the Form 5500s, the Plan paid the following amounts for recordkeeping and administration:

Year	No. of Participants	Direct Costs	Indirect Costs through revenue sharing	P/P cost
2018	25846	\$191,235.00	\$1,373,103.00	\$60.53
2017	23915	\$175,016.00	\$1,319,984.00	\$62.51
2016	22165	\$140,424.00	\$1,314,846.00	\$65.66
2015	20433	\$136,881.00	\$1,211,150.50	\$65.97

¹⁸ Case law is in accord that large plans can bargain for low recordkeeping fees. See, e.g., *Spano v. Boeing*, Case 06-743, Doc. 466, at 26 (S.D. Ill. Dec. 30, 2014) (plaintiffs’ expert opined market rate of \$37–\$42, supported by defendants’ consultant’s stated market rate of \$30.42–\$45.42 and defendant obtaining fees of \$32 after the class period); *Spano*, Doc. 562-2 (Jan 29, 2016) (declaration that Boeing’s 401(k) plan recordkeeping fees have been \$18 per participant for the past two years); *George v. Kraft Foods Global, Inc.*, 641 F.3d 786 (7th Cir. 2011) (plaintiffs’ expert opined market rate of \$20–\$27 and plan paid recordkeeper \$43–\$65); *Gordon v. Mass Mutual*, Case 13-30184, Doc. 107-2 at ¶10.4 (D.Mass. June 15, 2016) (401(k) fee settlement committing the Plan to pay not more than \$35 per participant for recordkeeping).

131. By way of further comparison, a 1998 study conducted by the Department of Labor (“1998 DOL Study”) reflected that as the number of participants grow, a plan can negotiate lower recordkeeping fees:¹⁹

Number of Participants	Avg. Cost Per Participant
200	\$42
500	\$37
1,000	\$34

132. Additionally, as plan asset size increases, so should the costs per participant decrease. *See* 1998 DOL Study at 4.2.2 (“Basic per-participant administrative charges typically reflect minimum charges and sliding scales that substantially reduce per capita costs as plan size increases.”) The Plan doubling in size from a billion dollars to two billion dollars from the end of 2013 to the end of 2018 should have resulted in a significant decrease in per participant recordkeeping and administrative costs, but it did not.

133. Given the size of the Plan’s assets during the Class Period and total number of unique participants, in addition to the general trend towards lower recordkeeping expenses in the marketplace as a whole, the Plan could have obtained recordkeeping services at a lower cost that were comparable to or superior to the typical services provided by the Plan’s recordkeeper.

134. A prudent fiduciary would have observed the excessive fees being paid to the recordkeeper and taken corrective action. Defendants’ failures to monitor and control

¹⁹ *See* <https://www.dol.gov/sites/dolgov/files/EBSA/researchers/analysis/retirement/study-of-401k-plan-fees-and-expenses.pdf>. Given the general trend of decreasing recordkeeping fees, the average costs per participants from *nearly 20 years ago* cited in the 1998 DOL Study would be much lower today.

recordkeeping compensation cost the Plan millions of dollars per year and constituted separate and independent breaches of the duties of loyalty and prudence.

FIRST CLAIM FOR RELIEF
Breaches of Fiduciary Duties of Loyalty and Prudence
(Asserted against the Committee Defendants)

135. Plaintiffs re-allege and incorporate herein by reference all prior allegations in this Complaint as if fully set forth herein.

136. At all relevant times, the Committee Defendants (“Prudence Defendants”) were fiduciaries of the Plan within the meaning of ERISA § 3(21)(A), 29 U.S.C. § 1002(21)(A), in that they exercised discretionary authority or control over the administration and/or management of the Plan or disposition of the Plan’s assets.

137. As fiduciaries of the Plan, these Defendants were subject to the fiduciary duties imposed by ERISA § 404(a), 29 U.S.C. § 1104(a). These fiduciary duties included managing the assets of the Plan for the sole and exclusive benefit of Plan participants and beneficiaries, and acting with the care, skill, diligence, and prudence under the circumstances that a prudent person acting in a like capacity and familiar with such matters would use in the conduct of an enterprise of like character and with like aims.

138. The Prudence Defendants breached these fiduciary duties in multiple respects as discussed throughout this Complaint. They did not make decisions regarding the Plan’s investment lineup based solely on the merits of each investment and what was in the best interest of Plan participants. Instead, the Prudence Defendants selected and retained investment options in the Plan despite the high cost of the funds in relation to other comparable investments. The Prudence Defendants also failed to investigate the availability of lower-cost share classes of certain mutual funds in the Plan. In addition, the Prudence Defendants failed to investigate separate

accounts and/or collective trusts as alternatives to mutual funds, even though they generally provide the same investment management services at a lower cost. Likewise, the Prudence Defendants failed to monitor or control the grossly-excessive compensation paid for recordkeeping services.

139. As a direct and proximate result of the breaches of fiduciary duties alleged herein, the Plan suffered millions of dollars of losses due to excessive costs and lower net investment returns. Had Defendants complied with their fiduciary obligations, the Plan would not have suffered these losses, and Plan participants would have had more money available to them for their retirement.

140. Pursuant to 29 U.S.C. §§ 1109(a) and 1132(a)(2), the Prudence Defendants are liable to restore to the Plan all losses caused by their breaches of fiduciary duties, and also must restore any profits resulting from such breaches. In addition, Plaintiffs are entitled to equitable relief and other appropriate relief for Defendants' breaches as set forth in their Prayer for Relief.

141. The Prudence Defendants knowingly participated in each breach of the other Defendants, knowing that such acts were a breach, enabled the other Defendants to commit breaches by failing to lawfully discharge such Defendant's own duties, and knew of the breaches by the other Defendants and failed to make any reasonable and timely effort under the circumstances to remedy the breaches. Accordingly, each Defendant is also liable for the breaches of its co-fiduciaries under 29 U.S.C. § 1105(a).

SECOND CLAIM FOR RELIEF
Failure to Adequately Monitor Other Fiduciaries
(Asserted against Cerner and the Board Defendants)

142. Plaintiffs re-allege and incorporate herein by reference all prior allegations in this Complaint as if fully set forth herein.

143. Cerner and the Board Defendants (the “Monitoring Defendants”) had the authority to appoint and remove members of the Committee, and were aware that the Committee Defendants had critical responsibilities as fiduciaries of the Plan.

144. In light of this authority, the Monitoring Defendants had a duty to monitor the Committee Defendants to ensure that the Committee Defendants were adequately performing their fiduciary obligations, and to take prompt and effective action to protect the Plan in the event that the Committee Defendants were not fulfilling those duties.

145. The Monitoring Defendants also had a duty to ensure that the Committee Defendants possessed the needed qualifications and experience to carry out their duties (or used qualified advisors and service providers to fulfill their duties); had adequate financial resources and information; maintained adequate records of the information on which they based their decisions and analysis with respect to the Plan’s investments; and reported regularly to Cerner and the Board Defendants.

146. Cerner and the Board Defendants breached their fiduciary monitoring duties by, among other things:

- (a) Failing to monitor and evaluate the performance of the Committee Defendants or have a system in place for doing so, standing idly by as the Plan suffered significant losses as a result of the Committee Defendants’ imprudent actions and omissions;
- (b) failing to monitor the processes by which Plan investments were evaluated, their failure to investigate the availability of lower-cost share classes, and their failure to investigate the availability of lower-cost separate account and collective trust vehicles; and

- (c) failing to remove Committee members whose performance was inadequate in that they continued to maintain imprudent, excessively costly, and poorly performing investments within the Plan, and caused the Plan to pay excessive recordkeeping fees, all to the detriment of the Plan and Plan participants' retirement savings.

147. As a consequence of the foregoing breaches of the duty to monitor, the Plan suffered millions of dollars of losses. Had Cerner and the Board Defendants complied with their fiduciary obligations, the Plan would not have suffered these losses, and Plan participants would have had more money available to them for their retirement.

148. Pursuant to 29 U.S.C. §§ 1109(a) and 1132(a)(2), Cerner and the Board Defendants are liable to restore to the Plan all losses caused by their failure to adequately monitor the Committee Defendants. In addition, Plaintiffs are entitled to equitable relief and other appropriate relief as set forth in their Prayer for Relief.

PRAYER FOR RELIEF

149. WHEREFORE, Plaintiffs pray that judgment be entered against Defendants on all claims and requests that the Court awards the following relief:

- A. A determination that this action may proceed as a class action under Rule 23(b)(1), or in the alternative, Rule 23(b)(2) of the Federal Rules of Civil Procedure;
- B. Designation of Plaintiffs as Class Representatives and designation of Plaintiffs' counsel as Class Counsel;
- C. A Declaration that the Defendants, and each of them, have breached their fiduciary duties under ERISA;

D. An Order compelling the Defendants to make good to the Plan all losses to the Plan resulting from Defendants' breaches of their fiduciary duties, including losses to the Plan resulting from imprudent investment of the Plan's assets, and to restore to the Plan all profits the Defendants made through use of the Plan's assets, and to restore to the Plan all profits which the participants would have made if the Defendants had fulfilled their fiduciary obligations;

E. An order requiring the Company Defendants to disgorge all profits received from, or in respect of, the Plan, and/or equitable relief pursuant to 29 U.S.C. § 1132(a)(3) in the form of an accounting for profits, imposition of a constructive trust, or a surcharge against the Company Defendant as necessary to effectuate said relief, and to prevent the Company Defendant's unjust enrichment;

F. Actual damages in the amount of any losses the Plan suffered, to be allocated among the participants' individual accounts in proportion to the accounts' losses;

G. An order enjoining Defendants from any further violations of their ERISA fiduciary responsibilities, obligations, and duties;

H. Other equitable relief to redress Defendants' illegal practices and to enforce the provisions of ERISA as may be appropriate, including appointment of an independent fiduciary or fiduciaries to run the Plan and removal of Plan fiduciaries deemed to have breached their fiduciary duties;

I. An award of pre-judgment interest;

J. An award of costs pursuant to 29 U.S.C. § 1132(g);

K. An award of attorneys' fees pursuant to 29 U.S.C. § 1132(g) and the common fund doctrine; and

L. Such other and further relief as the Court deems equitable and just.

Dated: June 15, 2020

Respectfully submitted,

CAPOZZI ADLER, P.C.

/s/ Mark K. Gyandoh

(admitted *Pro hac vice*)

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CERTIFICATE OF SERVICE

I hereby certify that on June 15, 2020 a true and correct copy of the foregoing document was filed with the Court utilizing its ECF system, which will send notice of such filing to all counsel of record.

By: /s/ Mark K. Gyandoh